Why choose Caption.Ed over Glean?

Recommending a piece of software can be tricky when you've got several vendors to choose between. We've created this guide to highlight the benefits of Caption.Ed over Glean and to make your job easier!
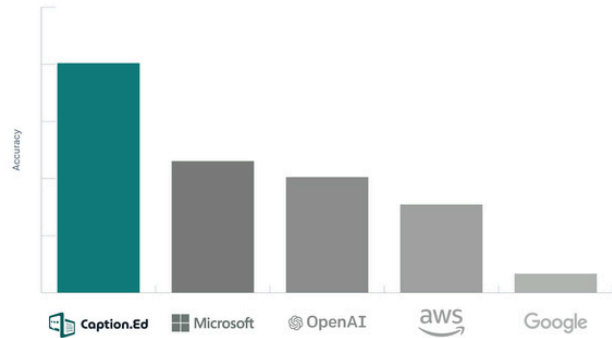

Trusted by..

Book a 1:1 demo of Caption.Ed here
and request your free access to the software

Caption.Ed Features

Unbelievable accuracy

When it comes to accuracy, Caption.Ed outperforms the major cloud providers including Google, Amazon, OpenAI, and Microsoft, giving users access to reliable and consistent captions.

Tests conducted in January 2023 against Microsoft Azure Video Indexer, OpenAIs Whisper (large-v2 model), Amazon Transcribe and Google Cloud Speech-to-text (latest_long model) compared to Caption.Ed's speech-to-text model

Assign speaker names

Knowing who said what during a lecture or seminar provides crucial context. With Caption.Ed, users can enhance their clarity and understanding by assigning speaker names to their transcript.

A Alex Thompson
Did you see the new assignment that Professor Johnson has posted today?

J Jamie Parker
Yeah, I did. It looks pretty intense. We have to analyse three different literary works and compare their themes.

Capture audio and video

Caption.Ed gives users the power to capture the audio and video of a session. Watch a recording back and they'll gain additional and essential context in the form of visual cues such as body language and facial expressions.
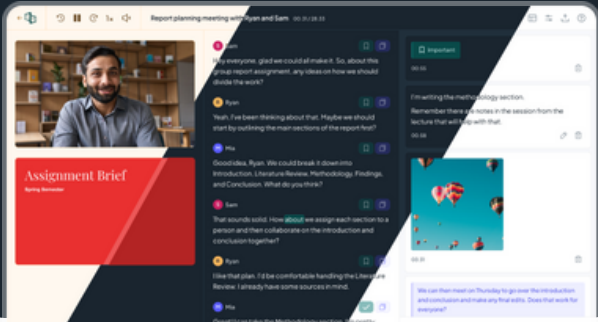

"The accuracy of Caption.Ed?

Well, all I can say is blooming heck, it's fantastic. I've done some complex words with it and it got them straight off the bat."

David Edwards
AT Trainer

Customise Caption.Ed

Users can customise Caption.Ed to however they like it. Use shortcuts to make notes at the click of a button, switch between light, dark, or sepia mode, or even adjust the size of the captioning window.

Editable and interactive transcript

Once users have ended a Caption.Ed session, they can head to their library and an interactive and editable transcript will be waiting for them.

Victoria Reyes

Got it. If it becomes urgent, perhaps consider giving them a quick call later today to expedite the process. Communication is key. On my end, I've been focused on the project timeline. The development phase is progressing well, and as of now.

Review past sessions in one place

Once a user has finished a Caption.Ed session, they can head into their library and revisit their transcript, audio or video, and notes all in one place. A convenient way to remind themselves what was said, why it was important. They can even add additional notes to a session.

Report planning meeting with Ryan...
57:20

Architectural Principles: Archways
1:31:02

Shockingly Delicious Espresso Pucks
03:30

Dissertation Catchup with Joel
18:21

Works on Windows, Mac, Chromebook, and mobile

Whatever device a users is working from, Caption.Ed is compatible across all platforms. It also works on mobile devices and tablets.
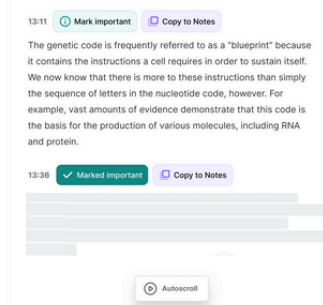
Caption in many languages

Did you know Caption.Ed can caption in multiple languages? From Welsh to Mandarin, Caption.Ed has 47 languages to choose from.

Transcript Preview

Available for Caption.Ed Notes only. These users get a preview of what has been said after the fact.

13:11 ⓘ Mark important 📋 Copy to Notes

The genetic code is frequently referred to as a "blueprint" because it contains the instructions a cell requires in order to sustain itself. We now know that there is more to these instructions than simply the sequence of letters in the nucleotide code, however. For example, vast amounts of evidence demonstrate that this code is the basis for the production of various molecules, including RNA and protein.

13:36 ✓ Marked important 📋 Copy to Notes

⏵ Autoscroll

Support via WhatsApp

Our award-nominated customer support team offer assistance through email, live chat, and WhatsApp. Need to reach out on the go? No problem.

Caption.Ed versus Glean

Feature	Caption.Ed	Glean
Industry-leading accuracy	✓	✗
Transcript Preview (Available within Caption.Ed Notes only)	✓	✗
Speaker labelling	✓	✗
Video capture	✓	✗
Interactive and editable transcript	✓	✗
47 languages (including Welsh)	✓	✗
Dark, light, and sepia mode	✓	✗
Live chat support response in under 1.5 minutes	✓	✗
Scroll back over live captions or Transcript Preview* *If a Caption.ed Notes user	✓	✗
Inbuilt scientific vocabulary	✓	✗

Caption.Ed versus Glean

Questions? Get in touch.

" I always get feedback from assessors that users love how simple and intuitive Caption.Ed is.

At CareScribe, we're all about creating accessible products and so every single feature in Caption.Ed has been thoughtfully designed to add value to the user and reduce overwhelm.

Want to see it for yourself? Get in touch! **"**

Elza Parisa

Product Relationship Manager
elza.parisa@carescribe.io

Frequently Asked Questions

Do you use Generative AI in Caption.Ed?

We have been carefully considering how to best add generative AI into our products and gaining feedback from user testing. It's very clear that control of information is really important, so we have listened to feedback and will soon be launching some exciting new features which will enhance, and not overwhelm, the user's experience.

What is the difference between Caption.Ed Pro and Caption.Ed Notes?

Caption.Ed has two products available within the DSA: Caption.Ed Pro and Caption.Ed Notes. To understand the differences between the two, take a look through this guide.

Can I get a demo licence?

Of course! If you're keen to see how Caption.Ed works for yourself, reach out via my email address above. I'll give you a demo of the product and access to the software.